HOW TO GUIDE

- 1. LOGIN
- 2. FORGOTTEN PASSWORD
- 3. NAVIGATION
 - a. DASHBOARD
- 4. PERSONAL DETAILS
- 5. PV INQUIRY
- 6. LOS MAP
- 7. SPONSORING AN ABO
- 8. ORDERING
 - a. SINGLE ORDER
 - **b.** COMBINATION ORDER
- 9. COMMISSION STATEMENTS
- **10. TECHNICAL DIFFICULTIES**

1. LOGIN

HOW TO:

• To Login, simply click 'Login' on the 'Site Homepage' and enter your username (NB. this is your ABO/Member number) and password on the 'Login Page' and click on the 'Login Button'





Figure 2 Login Page

• You will then be taken to the 'ABO/Member Dashboard'



Figure 3 Logged in successfully

ABO/Member Dashboard

C

All the details of your business can be viewed at-a-glance along with product announcements and business notices.

2. FORGOTTEN PASSWORD

PASSWORD RECOVERY PROCEDURE

Follow these simple steps to recover your password.

• Click on the 'Forgot password' link on the 'Login Page'



Figure 4 Login Page

• Enter your ABO/Member number on the 'Forgot Password' page and click on 'CONTINUE'



Figure 5 Forgot Password Page



Health Beauty At Home Bath & Body More Products Start A Business About Amway

Forgot Password

To re	set your pa	rd ssword, type	e your Amw	ay ID≢ b	elow.	
		Amway ID#	: 123456			

The following pop up message will display

An email containing a link to reset your password was sent to your default email address. If you don't receive this email check your spam folder, try again or call the Contact Centre.

Email Address

Make sure your email address is correct on our system, as this will enable you to receive the above email from Amway without any hassle.

Visit us on www.amway.co.za login, click on 'Personal Details' on the 'My Business' drop down menu to update your email address.

3. NAVIGATION

NEW TOP NAVIGATION STRUCTURE (PUBLIC VIEW)



Login Search O ITEMS IN CART

WHAT'S NEW

- The new navigation is neater and in a more logical order with more links
- We've made it easier to find the things you love. Browse our catalogue of products, search for an item or experience our brands it's all about how you prefer to explore

NEW STRUCTURE

HEALTH	About	Shop By Category	Shop By Brand
	Nutrilite XS	Vitamins & Supplements Active Lifestyle Children Energy	Nutrilite XS
BEAUTY	About	Shop By Category	Shop By Brand
	Artistry beautycycle	Skin Care Make-Up Accessories	Artistry beautycycle
AT HOME	About	Shop By Category	Shop By Brand
	Amway Home	Laundry Care	Amway Home
	eSpring	Surface Care	eSpring
	iCook	Dish Care	iCook
		Auxiliary Products	
		Dispensers & Accessories	
		Water Treatment	
		Cookware	
		Gourmet	
BATH &	About	Shop By Category	Shop By Brand
BODY	Satinique	Hair Care	Satinique
	Body Series	Oral Care	Body Series
	Glister	Body Care	Glister
	Tolsom	Fragrances	Tolsom
		Mens Skin Care	
		I	1

MORE	Gifts and Accessories
PRODUCTS	One by One
	Promotions
	Partner Stores
START A	Be Your Own Boss
BUSINESS	Get Started
	Great Products
	How To Make Money
	Overview
	Success Stories
	Your Rewards
	Your Support
ABOUT	About Us
AMWAY	Careers
	Community
	Contact Us
	Media Centre

NEW TOP NAVIGATION STRUCTURE (ABO VIEW)



WHAT'S NEW

- All ABO Tools are available through the '**My Business**' drop down menu.
- ABO Dashboard
 - View all your key business indicators, along with product announcements and business notices.

NEW STRUCTURE

Table 1 ABO logged in 'MY BUSINESS' drop down menu view

MY	Dashboard	Registration	Miscellaneous
BUSINESS	Personal Details	Sponsor an ABO	Electronic Document
	Business Tools	Registration History	Incentives
	LOS Map	Shopping	Resources
	PV Inquiry	Shopping Basket	Recognitions
		Shopping History	i i dining

MORE	Gifts and Accessories
PRODUCTS	One by One
	Sales Aids

Promotions

Partner Stores

You are here: Home / ABO Dashboard



Figure 6 ABO/Member* Dashboard



NAVIGATION STRUCTURE (MEMBER VIEW)



Search

Health Beauty At Home Bath & Body More Products My Business About Amway

WHAT'S NEW

- All Member Tools are available through the 'My Account' drop down menu.
- Member Dashboard
 - View product announcements and business notices.

NEW STRUCTURE

Table 2 Member logged in drop down menu view

MY	Dashboard	Shopping	Miscellaneous	
ACCOUNT	Personal Details	Shopping Basket Shopping History	Resources	

BREADCRUMB NAVIGATION PATH



Breadcrumbs

The breadcrumb navigation path will allow you to 'go back the way you came'. You can select any page between the one you are currently on and the home page

4. PERSONAL DETAILS

All ABOs can update their Personal Details Online. There is a restriction on certain details, such as Date of Birth and ABO name that cannot be changed online.

What can I update on the 'Personal Details' page?

- Password
- Delivery Address (SA only) and Postal Addresses (SA, NAM, BOT)
- Contact phone numbers
- Email addresses

To access the Personal Details section:

Select 'Personal Details' on the 'My Business' drop down menu

		Health Bea	uty At Home	Bath & Bo	dy More Products	My Business	About Amway
You are here: Home / ABO Dashboard MY BUSINESS Loading QUICK LINKS			Dashboard Personal Details Business Tools LOS Map Silver + PV Inquiry		Registration Register an ABO Registration History	Miscellan Electronic D Incentives	eous Document
					Shopping Shopping Basket Shopping History	Recognition Resources Training	Recognitions Resources Training
 View LOS Map Personal Details Sales Aids Latest Dealsheet Commission Statements (Sponsor an ABO Buy Now PV Inquiry General Business 						

Once you have selected 'Personal Details' the following page (see figure 7) opens.



NB: For Namibia and Botswana the delivery address will be defaulted to the depot address.



Logout

Search

0 ITEMS IN CART

Health Beauty At Home Bath & Body More Products My Business About Amway

Personal Details

Name			Amway ID:		
PASSWORD					
Password	*****				Update
EMPLOYEE RENEWAL					
Renewed	Yes				
Expiry Date	31 Dec 2108				
DATE OF BIRTH					
Hildreth Meyer	01 Jan 1990				
DOCTAL ADDRESS					
POSTAL ADDRESS					
Street / PO Box:	Ground Floor, Amway 71 Dock Road	y House			Update
Suburb	WATERFRONT	City	CAPE TOWN	Post Code	8001
DELIVERY ADDRESS					
Street:	Ground Floor,Amway 71 Dock Road	y House			Update
Suburb	WATERFRONT	City	CAPE TOWN	Post Code	8001
CONTACT PHONE NUMBERS					
Home					Update
Fax					Update
Work	27-021-4051700				Update
Mobile					Update
EMAIL ADDRESS					
Primary Notification Email					Update
Hildreth Meyer					Update

Figure 7 Personal Details - Landing Page



The process for updating your password, email/delivery/postal address, contact details starts by clicking on the 'Update' link.

Example of how to update your Contact Details

• Select the contact number that you would like to change and click on 'Update'

CONTACT PHONE NUMBERS		
Home		<u>Update</u>
Fax		Update
Work	27-021-4051700	Update
Mobile		Update

• Enter the new telephone number and click on 'SUBMIT'.

	Ŋ					Logou	t0	Search
		Health	Beauty	At Home	Bath & Body	More Products	My Business	About Amway
Personal Details								
Name:				Amway	ID: 800153			
CONTACT NUMBER								
Home	+ 27 21 1234567							
						SUBMIT	BACK TO PER	SONAL DETAILS

• A confirmation page will display after you clicked on '**SUBMIT**' to confirm that the Contact Number was updated successfully.

Personal Details Name: Amway ID: 800153 Success Success	wore Products	my Dusiliess	About Amway
Name: Amway ID: 800153 Success Success			
Name: Anway ID: 800153			
Success			
CONTACT NUMBER			
Home 27-21-4051790			
		BACK TO PEF	SONAL DETAILS

Figure 8 Confirmation Page

/ Telephone Number Format

Enter the number in the following format – Country Code/ Area Code/ Number

Area Code – not applicable to Botswana

5. PV

SUMMARY

All the products you sell are assigned a Points Value (PV). PV determines your bonus/rebate

percentage, and the more PV you earn monthly, the higher your performance bonus/rebate

schedule percentage bracket.

PV Inquiry

Provides you with a summary of the PV you have accumulated during a month. You can view your

previous month's results including personal PV, award PV, group PV, bonus level and number of ABO

and member applications. You can also make a PV inquiry for a downline in your line of sponsorship (LOS), by typing in the ABO number.

To access the PV Inquiry section:

• Select 'PV Inquiry' on the 'My Business' drop down menu





Search

0 ITEMS IN CART 📆

Health Beauty At Home Bath & Body More Products My Business About Amway

PV Inquiry

Name:								Amway ID:			Press ENTER on your keyboard after typing		
To make a	PV inquiry fo	or someone i	n your line of	f sponsorship,	type their A	amway ID#: [-		 in your number 	downline .	ABO's	
Bonus Per	iod: April 20	013											
	MAY 2012	JUN 2012	JUL 2012	AUG 2012	SEP 2012	OCT 2012	NOV 2012	DEC 2012	JAN 2013	FEB 2013	MAR 2013	APR 2013	
Total Pers PV:	110.29	45.71	45.22	53,58	66.47	78.40	65.63	62.65	78.29	150.25	168. <mark>4</mark> 6	0.00	
Pers PV (Excl. Member):	110.29	45.71	45.22	53. <mark>5</mark> 8	66 <mark>.</mark> 47	78.40	65.63	62.65	78.29	150.25	168.46	0.00	
Award PV:	7989.85	8861.65	6568.74	10122.21	749 <mark>4</mark> .67	10950.20	8715.99	8125.41	9641.78	10941.20	2641.53	-56.87	
Group PV:	7989.85	8861.65	6568.74	10122.21	7494.67	10950.20	8715.99	8125.41	9641.78	10941.20	2641.53	-56,87	
Bonus:	21%	21%	21%	21%	21%	21%	21%	21%	21%	21%	21%	0%	
ABO Apps:	0	0	0	0	0	0	0	0	0	0	0	0	

P¥ 12 Month Performance



Figure 9 PV Inquiry Landing Page

6. LOS MAPS

SUMMARY

Your line of Sponsorship (LOS) map allows you to view a summary of both yours and your downline's business information, such as:

- Profiles
- Contact details
- Renewal status
- Join date
- Expiry date
- Personal and Group PV totals
- Bonus %
- Pin/award levels

To access the LOS Map section:

• Select 'LOS Map' on the 'My Business' drop down menu

	Health B	eauty	At Home	Bath & B	ody N	More Products	My Business	About Amway
You are here: Home / ABO Dashboard		Dasl	hboard		Regist	tration	Miscellar	neous
MY BUSINESS		Pers	onal Details		Register	er an ABO	Electronic	Document
 Sep, 2014 Name: Personal PV: 16.98 Group PV: 20.81 Award PV: 20.81 		Busi LOS Silver PV In	ness Tools Map r + iquiry		Registra Shoppi Shoppir Shoppir	ation History)ing ng Basket ng History	Recognitio Resources Training	ins
ABO Applications: 0 Member Applications: 0			Join us	on Saturda	ay, 20 S	September for a	in Amway Expo	in Polokwane.



0 ITEMS IN CART

Search

Health Beauty At Home Bath & Body More Products My Business About Amway

LOS Map - Amway South Africa

This map reflects L	OS information as of 11/04/2013 2:02:07 I	PM for the Bonus Pe	eriod endin	g 20130	4.		
Legend:	A - LOS Map Full Screen	Q - PV I	nformation applicant		M - Members	ted	
Search:		Bonus Pe	riod: April	2013			
100 DV 5110 D			0	Apr	2013 🔽 🛛	کا لئا لغا ک	
	- Organisation Name - ID#	0.00	-4	Jan Feb Mar	Done		
. Q		0.00	11	Арг			
A Q		0.00	0.00	0	0		
* Q		- 0.00	-2.84	0	0		
λ Q,		0.00	-3,50	0	0		
* Q		0.00	0.00	0	0		
* Q		0.00	-42.59	0	0		
19		0.00	0.00	0	0		
* Q		0.00	-7.94	0	0		

USING THE NEW LOS MAP

• Select the month and year that you would like and LOS MAP for and click on 'Done'

Bonus Period:	April	2013		Show	/ hic	le coly
	0	Apr	•	2013	-	0
Personal PVGr				2012	_	
0.00 -4				2013		
					DO	one

ADDITIONAL INFORMATION

+		-		P
Expand All	Collapse All	Print	Save visible rows and columns as CSV	Save all rows and columns as CSV



7. SPONSORING AN ABO

SUMMARY

To access the Sponsor an ABO section:

• Select 'Sponsor an ABO' on the 'My Business' drop down menu

Amway			CHECKOUT ITEMS (0) 🏾 🧱	
Health	Beauty At Home Bath	& Body More Products	My Business About Amway	
You are here: Home / ABO Dashboard	Dashboard	Registration	Miscellaneous	
MY BUSINESS	Personal Details	Sponsor an ABO	Electronic Document	
Con 2014	Business Tools	Registration History	Incentives	
Sep, 2014	LOS Map	Shopping	Resources	
Name 2:	PV Inquiry	Shopping Basket	Recognitions Training	
Personal PV: 0.00 Group PV: 0.00		onopping history	The second secon	

Enter the information as requested and Click on 'SUBMIT'



Health Beauty At Home Bath & Body More Products My Business About Amway

You are here: Home / My Business / Registration / New ABO Registration

1 BO Information		Need Help? Click here for help
GISTRATION DETAILS		
Country	South Africa	Select the 'Country' from the list of values (lov), depending on where the
Registration Number	Botswana	applicant resides
ONSORSHIP INFORMATION		
Line of Sponsoring ABO ID#		
Are you being sponsored by an ABO from	a different country? 💿 YES 🔍 NO	

Figure 10 Sponsor an ABO Landing Page

REMINDER

All fields e.g. Sponsoring ID Number and Suburb are shown as a List of Values. Start keying into the field for these values to populate. Select the 'ABO number', 'Suburb' and 'Country', from the List of Values (LOV)

8. ORDERING

8a. SINGLE ORDERS

Ordering is divided into three easy steps:

- 1. Order Entry
- 2. Delivery and Payment
- 3. Order confirmation

To start placing your order click on the '**CART**' button or on the '**BUY NOW**' link under quick links, on the ABO dashboard.



STEP01 – Order Entry

Enter the item number of the product that you are ordering and select it from the List of Values (LOV) drop down menu that appears.



The selected product's detail (PV/BV, Price and VAT) displays.

F	Requesting ABO: 799997				Plana	o poto the	t all discounts	will be app	liad after	
(Order Code: B-15059PNMJW-7999		you si be vis	ubmit you ible once	r order and the processed.	e discount p	rice will			
Т	This Order is for: 🔞									
ſ	Item Number or keyword:									
	escription:			Ple	ase enter	item num	ber or keywor	ď		
BA [™] R	SKET CONTENT		Click on 'S	Step 2' to che	ck availab	ility — So	ort By Orde	Ste Che	ep 2 ck Availability	
	Item Name	QTY	Item#	Status የ	PV	BV	Price	VAT	Price+VAT	
	Tolsom™ Facial Moisturising Lotion with SPF 15 (100ml)	1	100049		11.22	172.66	R172.63	R24.17	R196.80	
				Subtotals	11.22	172.66	R172.63	R24.17	R196.80	
Sa	ave for Later Clear Basket						VAT Tota	al:	R24.17	
						C	Order Sub Tota	al:	R196.80	

for: 🔞								
	Checking Av	ailability		Item	Ni mik er a	-	4.	
NTEN			•	•				
ed		Checkin	g the availa	bility of your	items			Enter
		QTY	Item#	Status 😧	PV	BV	Price	VAT

STEP02 – Delivery and Payment

ORDER DETAILS	DELIVERY
Order Code: B-332610QQTK-24436	Choose Preference 'Delivery Type' options Delivery - R99.00 Delivery - R99.00
Requesting ABO: 799997	Post Office - R55.00 Combination Owner order - R250.00 Combination Additional order - R0.00
This Order is for: 799997	Ship to ABO:

Select the 'Delivery type' from the drop down menu

If 'Delivery' is selected as the '**Delivery Type**' for the order, the parcel will be shipped to the ABO's **default Delivery Address** stored on our system.

NB: Delivery Type

For Botswana and Namibia, the delivery address defaults to the depot address, if a home delivery is selected the ABO must enter an alternative address.

• Select the method of payment from the 'Payment Type' drop down menu for the order

PAYMENT OPTIONS

Payment Type	
Other Card	
Card Type	
Visa 💌	
Card Number	
Card Name	
Card Expiry	CCV

• Select the 'Card Type' from the drop down menu and enter the credit card number, cardholders name, expiry date and the CCV number as it appears on your credit card.

Click on 'SUBMIT'

Once you have clicked on 'SUBMIT' you will receive an online confirmation.

STEP03 – Order Confirmation

Step 3 of the ordering process confirms whether the order was successful.

Ordering: Confirmation





Figure 11 Order Confirmation



Order Confirmation

Once your order is processed, an order confirmation will be sent to your email address we have on record. You can update this email address in 'Personal Details.

To view the Order Summary Page, follow these easy steps below:

- Select the 'Shopping History' link on the My Business/My Account drop down menu.
- Your order will be displayed under the 'Pending' section with the order number (e.g. 1002197564).
- Select 'View' on the 'Action' drop down menu, the confirmation Summary Page will be displayed.

Order History

Only the last six months of your order history is shown.										
Search Enter text here					Or is :	ly the las shown.	t six mon	ths of your	order histo	ry -
Order ID	Date 🏾	Order For Name	Amway ID	Delivery Type	Ref.	PV	BV	Sub Total	Placed 😧	Action
□ Pending (2)										
1002197564	20/09/1 01:44:0	AMWAY TEST 3 & AMWAY TEST 4	799997	Regular Delivery		11.22	172.66	R295.80	•	
1002077088	04/06/1 08:24:3	AMWAY TEST 3 & AMWAY TEST 4	799997	Pickup		0.00	0.00	R0.00		View
□ Processed (39)	€)									
1002195548	18/09/1 09:15:0	AMWAY TEST 3 & AMWAY TEST 4	799997	Pickup		0.00	0.00	R0.00	▣	•
1002195546	18/09/1 09:12:0	AMWAY TEST 3 & AMWAY TEST 4	799997	Pickup		0.00	0.00	R0.00		🔻

Confirmation Summary

	Confirmation Pending Order Status: ENTERED									
Requesting	ABO / A	BO Number : /								
Order For:				Amway ID #:						
Charged An	nount: R	295.80			Tax: R24	1.17				
ORDER INFORMATION										
Order Refe	rence:				Order ID	#: 100219	7564			
Order Submitted: 20 Sep 2014 01:44:03 Dated for Period:										
			Despatch Date: 20 Sep 2014							
ITEM NUMBER	QTY.	DESCRIPTION	PV	BV	PRICE	VAT	PRICE + VAT	STATUS	NOTE	
100049	1	Tolsom™ Facial Moisturising Lotion with SPF 15 (100ml)	11.22	172.66	R172.63	R24.17	R196.80	ENTERED	*	
0	1		0.00	0.00	R0.00	R0.00	R0.00	ENTERED	*	
9042	1	South Africa Order Form	0.00	0.00	R0.00	R0.00	R0.00	ENTERED	*	
		Sub Total	11.22	172.66	R172.63	R24.17	R196.80			
		Handling/Delivery Charge					R99.00			
		Total					R295.80			
DELIVERY		MATION								
Delivery Ad	ldress	23 Test Road PARKTOWN GAUTENG 0084								

NB: TO VIEW ORDER SUMMARY PAGE

Select the 'Shopping History' link on the My Business/My Account drop down menu.

Your order will be displayed under the 'Pending' section with the order number (e.g. 1002197564).

Select 'View' on the 'Action' drop down menu, the confirmation Summary Page will be displayed.

8b. COMBINATION ORDERS

Click on the "BUY NOW" quick link or on the 'CART' link

	Health Beauty	At Home Bath,	About A
ou are here: Home / ABO Dashboard			
MY BUSINESS		Amway Amway	IAY
🧮 Sep, 2014		EXPERIENCE IN POLO	E MEETING KWANE
Name 1: AMWAY TEST3		Join Join	List
Name 2: AMWAY TEST 4			EVERYO
Personal PV: 0.00		FIND BUT	IS WELC
Award PV: 0.00			IS FRE
ABO Applications: 0			-
Member Applications: 0		Join us on Saturday, 20 September for an Amwa Polokwane.	iy Expo in
Bonus Level: 0%			
		FIND OUT MORE	
QUICK LINKS		NEWS	
View LOS Map Sponso	DE DE ABO		
Personal Details Buy No	w	LONG-LASTING HOLD FOR MAXIMUM CONT	ROL
Sales Aids		Set your individual style with the new S	ATINIQUE™
Commission Statements	ai Business	Final Step Finishing Spray!	
(NEW1)		LEARN MORE	

STEP 01

• Enter the item number and select from the List of Values (LOV)

Ordering: Order Entry

Step 1 Order Entry	Step 2 Delivery & Payment					Need H Click here	lelp? e for help
ORDER DETAILS							
Requesting ABO:				Pleas	e note that all d	iscounts will be apr	blied after
Order Code:				you s be vis	ubmit your order sible once proces	r and the discount issed.	price will
This Order is for: 🔞			ADD 1	TEMS			
Description:			Item	Number (00/49	or keyword:		
			1 1 5	00049 - T 00054 - N earch moi	olsom™ Facial M IUTRILITE™ CLA re Products like '	oisturising Lotion v 500 ' 1000 ''	with SPF 15 (100ml)
BASKET CONTENT						St Che	ep 2 eck Availability
🗑 Remove selected					Sort By	Order Entered	•
🔲 Item Name	QTY	Item#	Status 🕑	PV	BV Price	AT VAT	Price+VAT

• Click on '**Step 2**' to check for availability



STEP02

• Select 'Combination Owner order' from the 'Delivery Type' drop down menu.

DELIVERY



Figure 12 - Figure 12 - The 250.00 fee will be charged to your order

Order Sub Total	R452.20
Delivery Fees	R250.00
Order Total	R702.20

* Final order total is subject to promotions, delivery fees and order consolidation.

• Enter method of payment details and click on 'SUBMIT'

STEP 03

Order reference number is displayed

Ordering: Confirmation



Ref: B-MTWES-998-LG Your Order has been confirmed. Order Notification Message:

An automated pop-up message to confirm the status of the order,

Once you have received your order confirmation message, continue with the 2nd order in the combination.

Confirmation Summary

	onfirmati rder Statu	on Pending Is: ENTERED										
Requestin	g ABO /	ABO Number :										
Order For:						Amway	ID #:					
Charged Amount: R702.20						Tax: R55	5.53					
ORDER IN	FORMA	TION										
Order Reference:						Order ID #: 1002925678						
Order Submitted: 17 Oct 2016 13:14:10						Dated fo	or Period:					
						Despato	h Date: 17 C	Oct 2016				
ITEM NUMBER	QTY.	DESCRIPTION		PV	BV	PRICE	VAT	PRICE + VAT	STATUS	NOTE		
100054	1	NUTRILITE™ CLA 500		24.09	396.69	R396.67	R55.53	R452.20	ENTERED	*		
9042	1	South Africa Order Form		0.00	0.00	R0.00	R0.00	R0.00	ENTERED	*		
0	1			0.00	0.00	R0.00	R0.00	R0.00	ENTERED	*		
			Sub Total	24.09	396.69	R396.67	R55.53	R452.20				
		Handling/Deliv	very Charge					R250.00				
			Total					R702.20				

Figure 13 Order Confirmation Summary

REMINDER

NB: A delivery fee is applied to the 1^{st} ABO in the combination order.

2nd ABO in the combination

Click on 'CART'



In the field "This order is for" enter the downline ABO number which is in your LOS and select from the List of Values (LOV)

NB there is a validation on this field:

- you will not be able to enter a downline ABO number who is not in your LOS
- you will not be able to enter your uplines ABO number
- you will not be able to enter a downline from a different country

Ordering: Order Entry

Step 1 Order Entry	Step 2 Delivery & Payment		Need Help? Click here for help					
ORDER DETAILS								
Requesting ABO: AMWAY TEST 3 and AMWAY	(TEST 4, 799997	Please note	that all discounts will be applied					
Order Code: B-15059PNMJW-799997		atter you submit your order and the discount price will be visible once processed.						
This Order is for: 😧		ADD ITEMS						
2220664 - south africa		Item Number or key	/word:					
2220664 - south africa		Please enter item	number or keyword					
BASKET CONTENT			Step 2 Charle Availability					

• Enter item number and select from the list of Values (LOV)

Site Home IP <u>A</u> Site Home Test <u>A</u> Site Home QA													
Step 1 Order Entry			Step 3 Confirmation Need Help? Click here for help										
ORDER DETAILS													
Requesting ABO: AMWAY TEST 3 and AMWAY Order Code: B-15058WLQVG-799997	Please note that all discounts will be applied after you submit your order and the discount price will be visible once processed.												
This Order is for: 🔞			ADD 1	TEMS									
2220664	2220664					Item Number or keyword:							
Description:	Description:					100049 100049 - Tolsom™ Facial Moisturising Lotion with SPF 15 (100 Search more Products like "100049"							
BASKET CONTENT							Step Check	2 Availability					
⊞ Remove selected					Sor	t By Ord	er Entered	•					
📄 Item Name	QTY	Item#	Status 🖗	PV	BV	Price	VAT	Price+VAT					
Glister™ Multi Action Fluo Toothpaste (150ml/200g	ride	6833		3.58	55.14	R55.17	R7.72	R62.89					
Glister™ Children's Toothbrushes (Pack of 4	1	9922		6.87	105.81	R105.79	R14.81	R120.60					
L.O.C. TM Multi-Purpose C	eaner 1	1		4.47	68.80	R68.77	R9.63	R78.40					

Click on 'Step 2' to check for availability

If an item is Temporary Not Available (TNA) or No Longer Available (NLA) it will display a red message "Items Not Available", click on '**REMOVE SELECTED**' to remove the item before clicking on '**Delivery & Payment**'.

C	Items Not Available We have highlighted products in your cart that are not available. Please remove them by selecting them and clicking Remove. You must remove the products before you can progress with your order.										
BAS	BASKET CONTENT Remove selected Sort By Order Entered										
	Item Name	QTY	Item#	Status 😯	PV	BV	Price	VAT	Price+VAT		
	Glister™ Multi Action Fluoride Toothpaste (150ml/200g)	1	6833	•	3.83	55.14	R 55.1 7	R7.72	R62.89		
		1		8			R148. 86	R20.84	R169.70		
				Subtotals	14.18	204.01	R204.03	R28.56	R232.59		
Sa	ave for Later Clear Basket						VAT Tota	l:	R28.56		
						c	Order Sub Tota	l:	R232.59		
						5	Savings on RRI	P:	R71 .90		

STEP02

Select 'Combined Additional order' from the 'Deliver Type' drop down menu.

DELIVERY



In the field '**Ship to ABO'** enter the first ordering ABO in the combination order. The delivery address of the 1st ABO in the combination will be defaulted and the system will check that there is an open order an the delivery fee will be removed.

NB: there is a validation on this field:

- You will not be able to enter a downline ABO number who is not in your LOS
- You will not be able to enter a downline from a different country

Enter the method of payment details and click on 'SUBMIT'.

STEP03

• Order reference number is generated

Ordering: Confirmation



Once you have received your order confirmation message follow these steps to view the 'Confirmation Summary':

- Select the 'Shopping History' link on the My Business/My Account drop down menu.
- Your order will be displayed under the 'Pending' section with the order number.
- Select 'View' on the 'Action' drop down menu, the confirmation Summary Page will be displayed

Confirmation Summary

	onfirmati rder Stati	on Pending Is: ENTERED							
Requesting	g ABO / /	BO Number : AMWAY TEST 3 & AMWAY TEST	r 4 / 79999 ⁻	7					
Order For:			Amway	Amway ID #: 2220664					
Charged A	Charged Amount: R18.90								
ORDER IN	ORDER INFORMATION								
Order Reference: Order ID #: 1002164169									
Order Submitted: 19 Sep 2014 17:25:06 Dated for Period:									
					Despat	ch Date: 19	Sep 2014		
ITEM NUMBER	QTY.	DESCRIPTION	PV	BV	PRICE	VAT	PRICE + VAT	STATUS	NOTE
1959	1	Glister™ Multi Action Fluoride Toothpaste (50ml/75g)	1.15	16.55	R16.58	R2.32	R18.90	ENTERED	*
9042	1	South Africa Order Form	0.00	0.00	R0.00	R0.00	R0.00	ENTERED	*
		Sub Total	1.15	16.55	R16.58	R2.32			
		Handling/Delivery Charge					R0.00		
		Total					R18.90		
DELIVERY	INFOR	MATION							
Delivery A	ddress	23 Test Road PARKTOWN GAUTENG 0084							

8c. On-carriage fees – Botswana/Namibia

Single order for delivery

At the 'Ship to' section, select the Alternate Delivery Address option. The Delivery Fee automatically adjusts as per your selected option.



ORDER DETAILS	DELIVERY						
Order Code:	Choose Preference						
B-33262DHZQK-44035	Delivery - R100.00						
Requesting ABO: 799998							
This Order is for:	Ship to ABO:						
799998	2460027	\bigcirc					
VOIUME ABO:	Ship to:						
799998	Alternate Delivery Address - Additional R94.00						
	Name:						
	Amway SA	♥					
Savings on R133.31	Delivery Address:						
RRP	Please do not use a PO Box Address						
	1 Amway Road	♥					
Order Sub R444.27	Culture (Towns						
Delivery R194.00	Suburby Town:						
Fees	MAUN	v					
Order Total R638.27	City: PostCode:						
* Final order total is subject to	MAUN 🔮 BOTSWANA	0					
promotions, delivery tees and order consolidation.							

Confirmation Summary

	onfirmatio rder Statu	on Pending s: ENTERED								
Requestin	g ABO / J	ABO Number								
Order For	:				Amway ID #:					
Charged Amount: R638.27					Tax: R47.	.60				
ORDER IN	NFORMA	ION								
Order Reference:						Order ID	#: 1002925	681		
Order Submitted: 17 Oct 2016 13:57:06					Dated fo	r Period:				
					Despatch Date: 17 Oct 2016					
ITEM NUMBER	QTY.	DESCRIPTION		PV	BV	PRICE	VAT	PRICE + VAT	STATUS	NOTE
100054	1	NUTRILITE™ CLA 500		24.09	396.69	R396.67	R0.00	R396.67	ENTERED	*
			Sub Total	24.09	396.69	R396.67	R0.00	R396.67		
		Handling/	Delivery Charge				(R194.00		
		D	isbursment VAT					R47.60		
			Total					R638.27		

Combination Orders

At the 'Ship to' section, select the Alternate Delivery Address option. The *Delivery Fee* automatically adjusts as per your selected option.

ORDER DETAILS	DELIVERY					
Order Code:	Choose Preference					
B-33263DUBF1-44035	Combination Owner order - R250.00					
Requesting ABO: 799998						
This Order is for:	Ship to ABO:					
799998	44035					
Volume ABO:	Ship to:					
799998	Alternate Delivery Address - Additional R94.00>					
	Name:					
	Amway SA	v				
Savings on R133.31 RRP	Delivery Address: Please do not use a PO Box Address					
	1 Amway Road					
Order Sub R444.27	Suburb/Town:					
Fees R344.00	MAUN	✓				
Order Total R788.27	City: PostCode:					
* Final order total is subject to	MAUN SOTSWANA	0				
order consolidation.						

Confirmation Summary

(Confirmat Order Stat	on Pending us: ENTERED									
Request	ing ABO /	ABO Number :									
Order Fo	or:				Amway						
Charged Amount: R788.27						Tax: R47.	60				
ORDER	INFORMA	TION									
Order Reference:					Order ID	#: 1002925	582				
Order Submitted: 17 Oct 2016 14:05:05					Dated for	r Period:					
						Despatch Date: 17 Oct 2016					
ITEM Numbei	R QTY.	DESCRIPTION		PV	BV	PRICE	VAT	PRICE + VAT	STATUS	NOTE	
100054	1	NUTRILITE™ CLA 500		24.09	396.69	R396.67	R0.00	R396.67	ENTERED	*	
			Sub Total	24.09	396.69	R396.67	R0.00	R396.67			
		Handling/	Delivery Charge					R344.00			
		C	isbursment VAT					R47.60			
			Total					R788.27			

9. COMMISSION STATEMENTS

SUMMARY

To view your electronic statement, simply click on **'ELECTRONIC DOCUMENT**' on the **'MY BUSINESS'** drop down menu.



Once you have clicked on **'ELECTRONIC DOCUMENT'** a list of your latest e-statements will display as well as the archived e-statements. The archive will include e-statements of the past 18 months.

Simply click on the month which statement you would like to view to open it.



10. TECHNICAL SUPPORT

DISPLAY SIZE

The website is best viewed at a screen resolution of 1024 x 768 or higher. If the content runs off the righthand side of the screen it may be that the screen resolution is set too low.

BROWSERS

Certain elements on the website behave differently depending on the browser (software) and computer you use. To ensure that you get the best possible experience, we recommend:

- Chrome 23 or greater
- Firefox 11 or greater
- Safari 11 or greater
- Internet Explorer 8 or greater

COOKIE BLOCKING

The website requires the use of cookies to be able to access the site correctly. Most browsers accept these by default. If you are prompted to accept cookies from the website, please click 'accept' or 'OK'. Some browsers, anti-virus programs and firewalls are configured to block cookies. Should this be the case, cookies will need to be explicitly enabled for the Amway website or enabled for all websites. Each system has its own method of achieving this, please refer to the help facility of that program.

POP-UP BLOCKING

The website requires the use of pop-ups as this will enable you to use the site fully. If the browser blocks a pop-up; an information bar is usually displayed allowing you the option to show this pop-up. To permanently accept pop-ups for the website, please refer to the HELP facility of your browser.